

AEP Neighbor 2 Neighbor Program

Effective 11/1/2025-3/31/2026



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- Are you an AEP customer?
- Is your service currently shut off or facing disconnect?
- Are you behind at least \$50.00 on your electric bill?
- If income eligible, have you applied for HEAP since 7/1/25 & SCCAA's WCP since 11/1/25? **if enrolled in PIPP, not eligible for Neighbor to Neighbor at this time**
- Have you paid at least \$75 towards your own bill in the past 90 days?

If you answered **YES** to these questions, you may qualify for help with the AEP Neighbor to Neighbor Program. To speak with a case manager for further screening, please call Catholic Charities anytime between 10:30am-4:30pm Monday through Friday at:

330-491-0896

Documents needed include (but aren't limited to):

- Most recent AEP electric bill
- Driver's License or State ID for **all adults** in the home
- One (1) month of pay stubs for each person working in the home
- **All** income must be verified (present copies of child support, Social Security, pensions, etc.)