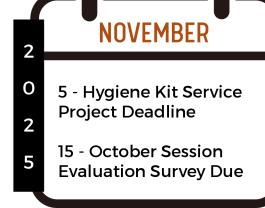
FIRST STEP TO SERVICE TIMELINE











19 - Materials for
January Session
Distributed to all
registered participants

DECEMBER



